

Supporting the UN Global Compact —



The UN Global Compact's governance framework, adopted by UN Secretary-General Kofi Annan in 2000, is a call to companies to align strategies and operations with universal principles on human rights, labor, environment and anti-corruption, and take actions that advance societal goals. As a signatory to the UN Global Compact since 2011, Teleperformance is committed to upholding and promoting its ten fundamental principles and contributing to the Sustainable Development Goals (SDGs).



Teleperformance mainly focuses on supporting goals #8 and #10

Reduced inequalities

Teleperformance treats everyone as unique. By recruiting people from vulnerable communities and ensuring no discrimination in its operations, the Group aims to reduce inequalities among current and future employees. Each interaction is an opportunity to make a difference in people's lives. By providing customer experience and specialized services to people with limited access to such services, Teleperformance reduces inequalities outside its own organization.

Decent work and economic growth

More people in decent jobs means stronger and more inclusive economic growth. As a major employer in several developing countries, Teleperformance helps to fight unemployment and poverty by offering a decent job to hundreds of thousands of people and providing a fair income, security in the workplace, social protection and a career path even in times of crisis. It particularly contributes to the integration of women and young people often excluded from the working world.

Teleperformance's contributions to the Sustainable Development Goals throughout its value chain

